

INSTRUCTIONS

1. Complete all the fields in the form below, then click the **SUBMIT** button to email the completed form to The Watershed Group. If you experience difficulties using the submit button, please email the completed form to salessupport@thewatershedgroup.ca.
2. **PRINT** the completed form and **include a copy** with your return, then **SHIP** your product (at your expense) to:
The Watershed Group
10 Abbott Court, Unit 402A
Brantford, Ontario N3S 0E7
Attn: Service Department

Please fill out all the following fields:

Date

Dealer Name

Contact Name

Address

City

Province

Postal Code

Phone

Email

Product (Brand & Model)

Serial Number

Reason for Return

Is this a warranty claim?

YES

If YES, **include a copy of the bill of sale** with your return.

NO

If NO, do you require an estimate prior to service?

Yes

No

Please note that our labour rate is \$125 per hour. An \$80 assessment fee will be charged for all non-accepted service estimates.

Your product will be returned upon completion of service or upon the non-acceptance of the service estimate. Return shipping is prepaid.